

BPIR - RAVENNA BUTLER SINKS

Building Product Information Requirements.

Class 1

Product Name:

Mercer Ravenna Butler Series

Product Line and Identification

- Mercer Ravenna Butler Series: RB150, RB290

Product Description

Handcrafted ceramic butler sinks with a white glaze finish and fluted front.

Intended use

For residential use.

Limitations

Ravenna butler sinks can be installed with waste disposal units however the sinks do not have an overflow.

Manufacturer

Isvea

Phone: +90 364 254 9209

Email: Isvea (isveabagno.it)

Website: www.isveabagno.it

Importer

Acero Limited

Address: 45 Lunns Road, Middleton, Christchurch, 8024

Phone: 0800 263 7237

Email: info@acero.co.nz

Website: www.acero.co.nz

NZBN: 9429050189434

NZBC Compliance

New Zealand Building Code Clause B2 Durability: Mercer ceramic sinks meet the durability requirements of five years in accordance with B2 3.1(c)

New Zealand Building Code Clause G3 Food Preparation and Prevention of Contamination: Mercer ceramic sinks meet the requirements for food preparation and utensil washing in accordance with G3.3.2

NZ Building Act Section 26: Mercer Ravenna sinks are NOT subject to a warning or ban under Section 26 of the New Zealand Building Act.

Installation

Mercer Ravenna Butler sinks must be installed by professional and qualified trades people following the instructions on the relevant product technical data sheet if applicable.

Product Data and installation instructions are available here: <https://www.acero.co.nz/product-resources>

Care and Maintenance

A soft, damp, soapy cloth is all that's usually required to clean your ceramic sink. Metallic abrasions from pots, woks and cutlery and stains from fruit juices and tea can generally be wiped off using a scouring liquid and soft cloth. Problem spots can be treated with methylated spirits and rinsed using warm soapy water and a soft cloth.

Warm vinegar can treat lime scale. Soak the area for 20 minutes, rinse well with warm water and finish off with warm soapy water and a soft cloth. More than one application may be required. Avoid using cleaners containing solvents like formic acid or citric acid. Never spray oven cleaner or use a drain cleaner directly onto the surface of the sink.

Never place anything hot directly onto the surface of the sink as a white bloom could result from the heat. While fireclay is a very tough material, it's still more prone to cracking than other sink materials like granite composite. A very small number of users report issues with "crazing," which is when the enamel develops hairline cracks. Crazing is usually just a cosmetic issue but is not repairable.

Common causes of crazing include uneven installation, over tightening the plumbing fittings or thermal shock which is more common in colder climates. Avoid pouring boiling water directly into the sink and never place a pot directly from the stove into the sink.

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